

2017 Flagstaff Area Resource Guide				
Agency	Phone	Services Provided	When?	For Whom?
Alcoholics Anonymous	928-779-3569	Support for people who want to quit drinking or are affected by a friend or relative's drinking problem. http://www.simeetings.com/LA/AZ/NArizonaMtgs.html	Call for schedule	Anyone
^A American Legion 204 W Birch Ave	928-774-7682	Jackets/Coats for kids (Fall & Winter only), blankets, trips to V.A. Clinic and Hospital.	10am-7pm	Veterans
^B American Red Cross 1750 Railroad Springs Blvd Ste. 1	928-779-5494	Emergency Services for individuals and families – burn outs, disasters, etc.	8am-5pm	Anyone in need
Anew Living P.O. Box 1931 Flagstaff, AZ 86002	928-707-4049	Affordable Transitional Housing for those that are homeless or threatened with eviction; Life Skills, Budgeting, Coping Skills, Job Interviewing Skills, Healthy Lifestyle, Computer Literacy, and Financial Literacy Classes on site	www.anewliving.org	Homeless Individuals & Families
Angels Care Home Health	928-773-7570	100% Medicare Covered Service for Nursing, Physical Therapy, Occupational Therapy, Speech Therapy, Home Health Aide and Social Worker in your own home or assisted living.	Office M-F 8-5pm On call nurse 24/7	Anyone with Medicare Coverage
^C Area Agency on Aging (NACOG) 43 S. San Francisco St.	928-213-5215 Toll Free # is 1-877-521-3500	Case Management; Medicare/Benefits Counseling; Resident Advocacy; Information and Referrals; Family Caregiver Supports; Care Transitions; Evidenced base Health & Wellness programs; Options Counseling. Contracts with other social service agencies to provide meals, transportation; and in-home care for seniors	8am-5pm	Seniors 60 yrs+ adults with disabilities and Family Caregivers
^D Arizona Children's Association 906 W University, #150	928-527-1000	Workshops for parents/caregivers on infant brain development; foster care recruitment/training; adoption; independent living skills training and aftercare services for youth and young adults exiting foster care; intensive support services for families and children referred by the behavioral health system; respite services	8am-5pm M-F	Families, children and youth; some by referral
Arizona Department of Veteran's Services 1016 W. University Ave., Ste. 210 Flagstaff, AZ 86001	928-779-4166	Benefits Counseling, Cemetery-Memorial-Interment/Burial Services; SAA; Fiduciary Services; State Veteran Homes;	8am-3pm M-F	Veterans
^E Big Brothers/Big Sisters of Flagstaff 102 W. Hunt Ave.	928-774-0649	Mentoring for children (Girls from ages 6 to 15 and Boys from ages 7-15) Volunteering/Mentoring Opportunities	www.flagstaffbig.org	Parents, Children, & Volunteers
^F Boys and Girls Club of Flagstaff 301 S. Paseo De Flag	928-266-0489	Afterschool Programs; Adult Mentors; High-Impact Youth Development, Homework Room Help; Minimal Annual/Weekly Fees; Call for details	www.bgclflag.org	Parents, Children, & Volunteers
^G Catholic Charities Community Services 2101 N. 4 th St.	928-774-9125	Sack lunches; Homeless Outreach/ Case Management to Coconino County (PATH for SMI & SSVF for Veterans) Walk-In Hours on Mondays 1-5pm, Family and Individual Housing Applications, Foster Care/Adoption, Diapers, Clothing Vouchers, Referrals, and other help – Call agency for more information	8am-5pm M-F	Anyone
Catholic Charities Veterans Services	928-774-9125	Housing case management and short-term financial assistance to Veteran households who are homeless or at-risk of becoming homeless	8am-5pm M-F	Veterans
^H Cedar Closet/Assistance League 2919 N West Street	928-779-3029	Low cost clothing; free clothing available via agency referral. Proceeds go towards new school clothing for Flagstaff kids.	10am-4pm Tues – Sat	Anyone
^I Child and Family Support Services 1515 E. Cedar Ave. Ste D2	928-774-0775	Behavioral health services for children and families, including assessment, counseling, behavior support, outpatient substance abuse services and family support.	M-F 8am-5pm	Children and Families
^J City of Flagstaff Owner-Occupied Housing Rehabilitation 211 W Aspen Avenue	928-213-2750	Rehabilitation for owner-occupied homes with health and safety hazards. Call for more details.	M-F 8am-5pm (winter) 7am-4pm (Summer)	Residents of Flagstaff
^K Coconino County Career Center 2625 N King Street	928-679-7400	Vocational training; on-the-job training; Summer youth jobs; career center with computers.	8am-5pm M-F	County Residents
^L Coconino County Community Services 2625 N King Street	928-679-7425	Rent, Move-in, and Utility Assistance, Appliance Repair and Replacement, Financial Empowerment, Case Management, Senior Nutrition & Transport, Homecare Services, Housing Rehabilitation, Basic Business Empowerment training, Individual Development Accounts (match saving grants for business capitalization and post-secondary education), and special needs programs: <i>please call for documentation needed</i>	8am-3pm M-F	Local Residents
Coconino County Public Health ^M 1.) 2625 N King St ^N 2.) 304 S Humphreys St	928-679-7272	1- WIC, Clinic, Health Education & Promotion, Access to Health Care Admin 2- Dental Clinic	8am-5pm M-F	County Residents

Code RED	Coderedweb.com	Coconino County AZ Emergency Management Mobile Alerts regarding severe weather, floods, and wildfires; FREE-visit link	Anytime	Anyone
COPE (Coconino Online Probation Education)	928-707-3347	Online Mentoring for Probation Clients within Coconino County; Moral Reconciliation Therapy (MRT) classes; Online cognitive behavioral therapy courses; Mentor Matching & Training	Call for Information	County Residents
Connect2Help Circle www.swiftresource.com	website	Anyone can use this site. The Purpose of C2HC is to connect people in need with those that can meet that need. This includes information, items, services, day care, or anything anyone might be able to help with.	24/7	Anyone in Northern AZ
Crisis Response Network	877-756-4090	Crisis Line support for anyone in crisis, regardless of age, insurance, or legal status. Provides support and connection to community resources, especially those experiencing behavioral or mental health crisis	24/7	Anyone
DES Dept of Economic Security 1701 N. 4 th St.	1-800-352-8168 928-774-4572	Information about DES services for Arizona	8am-5pm	State Residents
DES Aging & Adult Services 1701 N. 4 th St.	779-6141 or 1-877-767-2385 (APS)	Investigates abuse, neglect, or exploitation of vulnerable or incapacitated adults in Arizona	8am-5pm	Anyone 18 and over
DCS- AZ Department of Child Safety 1300 W. University, Ste. 100, Flagstaff, AZ 86001	928-779-3681 or 1-888-767-2445	Investigates child abuse or neglect	8am-5pm	Anyone under 18
DES (FAA) Food Stamps, Public Assistance, AHCCCS 1701 N. 4 th St.	1-602-542-5065	Cash assistance; Food Stamps; medical insurance For JOBS program and childcare eligibility, call 779-0327	8am-5pm	County Residents
Vocational Rehabilitation DES (RSA) 1701 N. 4 th St.	928-779-4147	Training, schooling, and necessary resources to physically, mentally, or emotionally disabled clients for work	8am-5pm M-F	Disabled Local Residents
DNA People's Legal Services 2323 E Greenlaw Ln, #1	928-774-0653	Free legal services to low income or indigenous people. Emergency intakes accepted anytime. New Intakes on Tuesdays from 9-11am and 1-3pm	8am-5pm M-F	County Residents
East Flagstaff Community Library 3000 N. 4 th St. Ste. 5	928-213-2348	Books, Periodicals, DVD's, CD's, Magazines. Services include: Computer Use, Computer Classes, Kid, & Teen & Adult Programs, Bookmobiles, Exhibits, Book Clubs, Items for Sale, Services to the Disabled, Foundation Center, call for more info.	M-Th 9am-9pm Fri 9am-6pm Sat 9am-1pm Sun 1pm-5pm	County Residents
Flagstaff Family Food Center: Food Bank & Kitchen 1903 N 2 nd Street	928-774-3188	FREE, hot evening meal daily 4-5:30pm. Supervised children's reading room open during meal time. Food boxes available between 9am to 1pm Tuesday-Friday Bag Lunches after 10am	4pm-5:30pm	Anyone
Family Resource Center 4000 N. Cummings St.	928-774-1103	Tutoring, District/Community Resources, Computer use for families of FUSD students, Homelessness assistance for FUSD families.	Mon-Thur 8:30am-5:30pm Closed Friday's	Flagstaff Unified School District Families
Flagstaff Housing Authority 3481 N Fanning Dr.	928-526-0002	Operates Flagstaff area low income public housing and Section 8 housing. Expect applications to wait 12-24 months	8am-5pm	Flagstaff Residents
Flagstaff City- Coconino County Public Library 300 W. Aspen Ave.	928-213-233069 Outreach Services	Books, Periodicals, DVD's, CD's, Magazines. Services include: Computer Use, Computer Classes, Kid, Teen & Adult Programs, Bookmobiles, Exhibits, Book Clubs, Items for Sale, Services to the Disabled, Foundation Center, call for more info.	M-Th 10am-9pm Fri 10am-7pm Sat 10am-6pm Sun 10am-2pm	County Residents
Flagstaff Shelter Services 4185 E Huntington	928-225-2533	Year-round Emergency Shelter and Services for any adult man or woman experiencing homelessness. Additional Day drop-in services. Both include access to: housing focused case management, showers, laundry, food, computers, clothing and hygiene products, on-site nursing clinic (Tuesday, Wednesday, Thursday) and phone.	Shelter Hours: 5pm-8am (arrive 4:30-5pm)	Homeless Adults
Goodwill Industries 4308 E Route 66	928-526-9188	Provides lunches and emergency vouchers for clothing and household supplies (may only use one per year)	Store Hours 9am-9pm M-Sat	Anyone
Goodwill Industries Arizona@Work Job Connection 4308 E Route 66	928-526-9188	The Job Connection assists with employment based services which includes access to computers, free work readiness training and clothing vouchers for employment purposes only	M-F 8:30 am-4:30pm (Job connection)	Anyone Looking for Employment
The Guidance Center 2187 N. Vickey Street	928-527-1899	Counseling and mental health help for adults, children and families; drug and alcohol programs, Psychiatric Acute Care Unit; Crisis Stabilization	M-F 8am-5pm (crisis anytime)	Local Residents
Habitat for Humanity of Northern Arizona	928-779-1314	Building Homes for Qualifying Families; Provides Home Preservation and Repair Services; Volunteer	T-Sat 10am-6pm	Homeowners & Those

2016 N. 4 th St.		Opportunities		Wishing to Become Homeowners
¹Hope Crisis Pregnancy Center 224 S. Kendrick St.	928-774-8302	Free Pregnancy Testing; Ultrasound Access; Counseling; Referrals; Related Pregnancy Information; Maternity and Baby Items; Confidentiality; Walk-Ins welcome during business hours	Tu,W,Th 10am-4pm	Women
²Housing Solutions of Northern Arizona 2304 N Third Street	928-214-7456	Offers homebuyer education/counseling, down payment assistance and foreclosure prevention counseling. Provides affordable rentals to low-income households. Offers credit and budget counseling to all households.	8am-5pm M-F	1st time homebuyers, low-income renters
Job Corps				
Kid's Care – Health Insurance Program	1-877-764-5437	Free or low-cost health insurance for children	Anytime	Arizona Residents
³The Literacy Center 2500 N. Rose St. Ste. 102	928-556-0313	One-to-One Tutoring; Drop-In Tutoring; Volunteer Opportunities; Family Literacy; Partnership for Literacy Rehabilitation (jail program); Classes include: Reading, Writing, Speaking, Pronunciation, Pre-GED Topics, English as a 2 nd Language, and Citizenship	Tu,W,Th 11am-7pm	Adults, Teens, & Families
(NAMI) Flagstaff The National Alliance on Mental Illness	928-214-2218 Crisis Hotline: 1-877-756-4090	offers educational classes for peers, family members, and parents/caregivers, as well as weekly support groups. NAMI Flagstaff is open to anyone who wants to join as a member, and those who are interested in becoming involved in community advocacy, education, and support.	NAMI-Flagstaff.org See Website for time and date details	People living with mental illness or their family/friends
⁴Native Americans for Community Action (NACA) Family Health Center Substance Abuse Prevention Program Wellness Center 1500 E. Cedar Ave. #26	928-773-1245	Substance Abuse Prevention Services; Wellness Center, Family Health Primary Care Clinic, Behavioral Health, Diabetes, WIC Services, Tobacco Prevention Services– call agency for details.	8am-5pm M-F	Some programs are Native American only
⁵Native Americans for Community Action (NACA) 2717 N Steves Blvd	928-526-2968	Job services; Economic Development Program, Youth Pathways Program, ReachURLife Program, Circles of Care, Administration – call agency for details	8am-5pm M-F Noon-1pm Closed for Lunch	Some programs are Native American only
⁶North Country HealthCare 2920 N 4th Street	928-522-9400	Medical; Dental; Behavioral; Pediatrics; Pharmacy; Sliding Fee Scale Available. www.northcountryhealthcare.org	7am-7pm	Local Residents
⁷Arizona Veterans Resource Center (VRC) 1515 E Cedar Ave. Ste A-5	928-266-1984	Case management and temporary financial assistance to Veteran households who are homeless (and at-risk) of becoming homeless	8am-5pm M-F	Homeless Veterans
Northland Family Help Center	928-527-1700	Domestic Violence Shelter; Youth Shelter; Counseling; Legal Advocacy; Homeless Youth Outreach; Shelter Services 24 Hours	8am-5pm	Call for Eligibility
⁸Northland Free Tax Assistance (VITA) 4000 N. Cummings St.	928-221-4977	Prepare and File FREE Federal and State Income Tax Returns for Individuals and Families. Appointments, Walk-Ins, Answer Tax ?'s www.northlandfreetaxassistance.weebly.com	Fri- 5-8pm Sat- 9am-3pm	Household Incomes of \$60,000 or less
⁸Parenting Arizona 201 E. Birch Avenue, Suite 1	928-773-9133	Parenting Education, home visitation, after school programs, school based programs, community outreach	www.parentingaz.org	Parents
Poore Free Medical Clinic ⁹ 120 W Fine Ave ¹⁰ 2700 N. Izabel St.	928-213-5543	A non-profit, volunteer run clinic providing free medical care to Coconino County's low-income, uninsured population. Clinic Hours: Tue 10am-4pm, Thur Noon-6pm Eligibility Review Hours: MW 10am – Noon	M,W 10am-noon (initial eligibility review) T, Th 10am-4pm (clinic)	Uninsured Low-Income Residents of Coconino
¹¹The Salvation Army 507 N. Humphreys St.	928-774-1403	Sack lunches; emergency food boxes; thrift store vouchers; *for certain zip codes: utility/rental assistance. Salvation Army Thrift Store- 2229 E. Cedar Ave. 928-774-5061	M-Thur 9am-12pm Tue close @11	Anyone*
Sharon Manor	928-856-2348	Transitional Housing for homeless households with a domestic violence background – not a walk-in shelter	Call for information	Homeless households w/ DV background
¹²Social Security Administration 2715 S. Woodlands Village Blvd.	1-800-772-1213 www.socialsecurity.gov	Apply for Disability, Retirement, Medicare Only, Spouse's Benefits, & Child's Benefits; Medicare Replacement Cards and Prescription Cost Assistance; Soc. Security Replacement Cards; Appeal a Decision; Check Application Status	M,Tu,Th,Fri 9am-4pm Wed. 9am-12pm	Anyone
¹³Southwest Behavioral Health Services 1515 E Cedar Avenue, #B-4 Flagstaff, Arizona 86004	928-779-4550 Crisis Line: (877) 756-4090	Services may be provided in office or home-based settings and address substance abuse, mental health, family functioning, crisis, planning, and skill building. Services include Counseling, Case Management, Psychiatric Evaluations/Medication Monitoring, Health and Wellness, Behavior Coaching, and Opiate Treatment	Call for schedule	Call for eligibility information
St Vincent de Paul In-Town Help Line	928-774-6511	Emergency utility/rental assistance; identification assistance; medication assistance; food boxes; other	Monday - Friday 9am-10:30am	Anyone in need

		services. Please do not leave messages		
¹⁴ Sunshine Rescue Mission 124 S San Francisco Street	928-774-3512	Men's shelter: 4-6pm check-in. Job Programs Meals (all welcome): Breakfast 7am, Lunch 12pm, Dinner 6pm Men's Clothing: M-F 4-6pm Women's Clothing: available 1st Thurs of the month at 10am for English, or 3rd Thurs of the month at 10am for Spanish speaking	4-6pm check-in for lodging	Men only (for lodging)
Dorsey Manor				
Hope Cottage 2211 E Johnson	928-774-9270	Emergency women and children's shelter. Breakfast & dinner daily. Check in and new intakes from 4pm to 6pm. Granted work program; recovery classes. Sober environment. Onsite nurse. Shower & clothing available to community.	Daily 8am-8pm (crisis anytime)	Homeless Women and Children
Terros				
¹⁵ Think Jesus Project	380-2565	Free food every Sunday at Killip Elementary School (2300 E 6th); Referral to Transitional Housing, and support to the less fortunate	Sunday 1pm-4pm	Anyone
Traveler's Aid by Saint Vincent de Paul 2101 N. 4th St.	No Phone! Not Catholic Charities, but meet at their office	Emergency transportation aid (bus assistance, gas assistance, car repairs, & other services for travelers). An in person meeting is required to determine eligibility. For bus ticket aid, the traveler is required to cover ½ the cost of their total needed assistance	M,Tu,Th,F 4pm-5pm	Stranded Travelers
¹⁶ U.S. Dept. of Veterans Affairs- Flagstaff CBOC (Community Based Outpatient Clinic) 1300 W. University Ave. Ste. 200	928-226-1056 or 1-800-949-1005 Ext. 7820	Eligibility/Enrollment; Health Screening/Maintenance; Disease Information; Mental Health Services; Primary Care; PTSD Services; EKG's; Tele Dermatology; Diabetic Retinal Eye Exams; Management of Acute/Chronic Diseases; Routine/Urgent Care Procedures= Skin Tests, Immunizations, Women's Health	8am-4:30pm M-F	Veterans
¹⁷ Victim/Witness Services of Coconino County 201 E Birch Ave, Suite 4	928-679-7770	Victim/witness advocacy, crisis intervention, victim compensation, social service referrals.	8am-5pm	Victims, Witnesses, and Survivors of Crimes/Crisis

X- The Guidance Center (TGC)
Y- Habitat for Humanity
Z- Hope Cottage