

Photo by T.M. Humphrey Photography

Five Protective Factors to Strengthen Your Family

Every family struggles from time to time; those struggles are what allows us to grow closer and stronger as a family. This guide has been created to give everyone in the Williams area access to the services they may need when times get tough.

"Protective Factors are the strengths and resources that families can draw on when life gets difficult. Taking those good characteristics and building on them is a proven way to strengthen the entire family and thus decrease the likelihood of maltreatment. Each of the protective factors is essential, but most important is what they do together to create strength and stability in families." "Bringing the Protective Factors Framework to Life in Your Work." www.ctfalliance.com., Web. 15 June 2015.

The five protective factors are:

- 1. Parental Resilience (PR) The ability to learn from difficult life experiences and use them to better yourself and your family in the future.
- 2. **Social Connections (SC)** Positive relationships that provide emotional, informational and spiritual support. You are not alone!
- 3. **Knowledge of Parenting and Child Development (PCD)** An understanding of your child's development and parenting strategies that will support your child's mental, emotional, cognitive, social and physical development.
- 4. Concrete Support in Times of Need (TN) Access to services that address a family's needs and help minimized the stress caused by challenges we all face.
- 5. **Social and Emotional Competence of Children (SE)** Helping children develop the ability to communicate, recognize and regulate their emotions. Also, the ability to establish and maintain healthy relationships.

As you look through this guide, please reference the above abbreviations. Each entry will use these to indicate which services can assist with the protective factors.

If you are interested in learning more about the protective factors and how they can influence your family, please visit the National Alliance of Children's Trust & Prevention Funds at http://www.ctfalliance.org/onlinetraining.htm.

ADULT AND FAMILY PROGRAMS

Coconino County Maternal/Child Health Program

www.coconino.az.gov Bethany 928-679-7274

2625 N. King St., Flagstaff, AZ 86004

Open by Appointment

- Support for teens, women, children and families. Free multi-vitamins for all women of child-bearing age and childbirth classes. Education and resources about issues facing teens, women, children and families.

Coconino County Reproductive Health Program

www.coconino.az.gov

2625 N. King St., Flagstaff, AZ 86004

Bernadine 928-679-7366 or 7272

PR, TN

PR, PCD, TN

Open by Appointment

Reproductive Health including birth control, well woman annual and well man annual exams, STD screening testing and treatment, HIV testing, counseling and referral. Teen reproductive health clinic services females and males ages 13 and up (services are confidential). Services are provided on a sliding fee scale, however, no one is turned away based on inability to pay. All birth control and treatment medications provided on site. Welcome the opportunity to speak to groups and organizations regarding our services. This program is funded through Title X, Title V (ADHS), private and community foundations, and through client fees and donations.

WUSD Family Resource Center

601 N. King St., Williams, AZ 86046

www.wusd2.org

928-635-4273

PR, SC, PCD, TN, SE

Call for Hours Open

- Family/Community outreach, community resources and referrals, backpacks and school supplies, computer access, community events, parenting workshops, parenting books and information. Clothing, hygiene products, and other assistance when available.

Williams Senior Center

850 W. Grant, Williams, AZ 86046

Delores 928-679-7453

PR, SC, TN

Call for Hours

- Serves low-cost lunch daily. Provides Meals on Wheels services. Van rides to doctor appointments on Thursdays.

CHILDREN AND YOUTH PROGRAMS

4-H www.4-h.org

PO Box 63, Williams, AZ 86046 Laci Karlsberger 928-853-5951

SC, SE

- Head, Heart, Hands, and Health are the four Hs in 4-H, and they are the four values members work on through fun and engaging programs.

Arizona Early Intervention Program

2224 E. Cedar Ave. Ste. 1, Flagstaff, AZ 86004

For Online Referrals www.de.state.az.us/azeip

928-779-1679

PR, PCD, TN, SE

By appointment only

- Supports families who have a child between the ages of birth to three years of age with developmental delays. Services offered include service coordination, evaluation, support, and therapies as needed. Referrals to the program can be made by anyone who has a concern about a child's development.

Big Brothers Big Sisters of Flagstaff

www.bbbsf.com

1338 W. Forest Meadows, Ste. 130, Flagstaff, AZ 86001 Kelly Elliot 928-774-0649

SC, SE

Hours based on enrollment

- Children are usually referred by their parents, teacher or a counselor. Children and volunteers must commit to the program for a year (community based) and for the school year (school based). The school based program is offered at the Williams school. Volunteers are screened and trained before getting matched with a child. Please call for more information on becoming a volunteer or getting a child enrolled in programs.

Boy Scouts

www.grandcanyonbsa.org

SC, SE

Cub Scout Pack 140 (1st-5th Grade)
 Billy Martin – Pack Leader
 Boy Scout Troop 140 (6th-12th Grade)
 Tom Hooker – Troop Leader
 928-220-1037
 Tom Hooker – Troop Leader

Coconino County Healthy Families

2625 N. King St., Flagstaff, AZ 86004

Terri Nohemi 928-679-7217

PR, SC, PCD, SE

By Appointment Only

- Facilitate positive parent-child interaction through child development and parenting approaches utilizing Growing Great Kids curriculum. Parents are also provided with access to concrete resources, emotional support, self-advocacy and self-sufficiency through weekly home visits during pregnancy and until the baby turns five years old. No income eligibility requirement. Families must live within the target area which includes any community within 50 miles of Flagstaff. Program services begin when a woman becomes pregnant or with the birth of a baby. Enrollment is open until a baby is three months of age (no fees). Interview/assessment is required prior to enrollment.

Coconino County Juvenile Court Services

1001 E. Sawmill Rd., Flagstaff, AZ 86046

Bryon Matsuda 928-226-5400

PR, TN, SE

By Appointment Only

- Provides juveniles between the ages of 8 and 18, who are offenders of the law and have been referred by law enforcement agencies, constructive consequences and to provide treatment and supervision for probationers by the order of the court.

Cutting Edge Tae Kwon Do

201 W. Sheridan (the old grade school building)

928-637-8736

SC, SE

Martial Arts classes for all ages.

Girl Scouts - Arizona Cactus-Pine Council

www.girlscoutsaz.org

SC, SE 800-352-6133

Personal and social growth through scouting.

North Country Health Care - Healthy Steps

www.nchcaz.org

301 S. 7th St., Williams, AZ 86046 Jill McIntyre 928-522-3925

PR, PCD, TN, SE

Home Visits By Appointment

Healthy Steps expands services beyond those concerned solely with the physical health and development of young children. We support parents in their role as nurturers of the emotional, behavioral, and intellectual growth of their children. In addition, we provide breast feeding support, child development screening, and education along with links to resources for families at their medical home. Services available to families with children from birth to 5 years of age. Being a North Country patient is NOT required.

Williams Head Start

310 W. Sherman Ave., Williams, AZ 86046

Michelle Shemwell 928-635-4273

PR, SC, PCD, SE

Monday-Friday 7:45-11:30am and 12:30-3:34pm

Pre-school program is offered to low-income families with children between the ages of 3 and 5 years of age which actively seeks to involve parents in the community. Head start offers nutritional, medical, dental and social services. Children with special needs are welcome. Services are provided to families either in a pre-school center or in family homes.

PLACES OF WORSHIP

Calvary Chapel W	illiams SC. TN
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106 S. Ninth St., Ste. E, Williams, AZ 86046

Canyon Chapel Foursquare Church SC, TN

720 W. Sheridan Ave., Williams, AZ 86046 www.canyonchapelwilliams.org

Church of Christ SC, TN

Corner of 1st St. & Burbank, Williams, AZ 86046

The Church of Jesus Christ of Latter Day Saints SC, TN

111 Stockman Rd., Williams, AZ 86046

www.lds.org

Community United Methodist Church SC, TN

127 W. Sherman Ave., Williams, AZ 86046

Family Harvest Church SC, TN

220 S. 7th St., Williams, AZ 86046

First Assembly of God SC, TN

100 N. Pinecrest, Williams, AZ 86046

First Baptist Church SC, TN

629 W. Grant Ave., Williams, AZ 86046

Galilee Baptist Church SC, TN

604 S. 5th St., Williams, AZ 86046

Holiness Congregation Church SC, TN

636 S. 7th St., Williams, AZ 86046

(Williams High School Annex)

St. John's Episcopal / Lutheran Church SC, TN

202 W. Grant, Williams, AZ 86046

St. Joseph Catholic Church SC, TN

900 W. Grant Ave., Williams, AZ 86046

Pastor Dave Remender 928-202-1378

Sunday: 9am Prayer 10am Sunday Service

Pastors Ken & Lori Edes 928-635-4688

Sunday: 10am Wednesday: Bible Study 7pm

928-635-2493

Sunday: 10am Bible Study 11am Service

Bishop Troy Mortensen 928-635-2778

Sunday: 10am Sacrament Meeting

Pastor Billy Martin 928-635-2511

Sunday: 8:45am Sunday School 10am Service

Pastor Tim Milner 928-635-5208

Sunday: 10:30am and 6pm

Pastor James Easton 928-635-8911

Sunday: 10am

Pastor Joseph Oswald 928-635-4692

Sunday: 9:30am and 10:45am

Pastor Terrance Hatcher 928-635-2254

Sunday: 9:30am and 11:00am

Cosette Riggs 928-635-0395

Sunday: 10am

Pastor Marc MacDonald 928-635-2781

Sunday: 9am Bible Study, 10:30am Service

Father Killian McCaffrey 928-635-2430 Saturday: 5pm Vigil Mass; 7pm Spanish Mass

Sunday: 8am English Mass

COUNSELING

The Guidance Center

www.tgaz.org

220 W. Grant Ave., Williams, AZ 86046

928-635-4272

PR, PCD, TN, SE

Monday - Friday 8am - 5pm

- The Guidance Center is a not-for-profit community mental health center that offers a full continuum of mental health and substance abuse programs and services to the greater Flagstaff, Williams and surrounding communities. They offer behavioral health counselling to individuals, families, and groups. We specialize in depressive disorders, anxiety disorders, serious mental illness, substance abuse, trauma, and childhood behavioral issues. The Center also offers psychiatric hospital services, residential substance abuse services, primary health care services through our Integration Clinic, and crisis services which are available 24 hours a day, 7 days a week. Services provided by The Guidance Center are recovery-oriented and trauma-informed across our entire system of consumer care.

FOOD AND CLOTHING

Bountiful Baskets

www.bountifulbaskets.org

SC

Check website for current delivery location and time.

- Bountiful Baskets is a fruit and vegetable buying co-op in which participants pool their money to get the best quality produce at a wholesale price. For a \$15 contribution participants get a variety of produce which changes each week – with the option of upgrading to organic for \$10 more.

Camp Civitan Closet Treasures Thrift/Gift Store

www.campcivitan.org

129 W. Route 66, Williams, AZ 86046

928-635-1144

TN

Call for Store Hours

- The thrift store provides low cost clothing and household items to the community of Williams. We also work with the community and help families with basic needs with referrals from the schools and churches of Williams.

Coconino County Community Services

www.coconino.az.gov

850 W. Grant Ave., Williams, AZ 86046

928-679-7485

928-679-7211

PR, SC, TN

Monday – Friday at Noon

- Reduced and free lunches. Surplus foods are dropped off at various times as available.

Food PlusCall for Location Information

TN

1st Friday of the Month 10am-1pm

Call for information about what to bring to qualify for free food boxes

WIC (Women, Infants, & Children)

850 W. Grant Ave., Williams, AZ 86046

928-679-7248

PR, SC, PCD, TN

Wednesdays by Appointment

WIC provides Federal grants to States for supplemental foods, health care referrals, and nutrition education for low-income pregnant, breastfeeding, and non-breastfeeding postpartum women, and to infants and children up to age five who are found to be at nutritional risk. WIC is a short-term program; an eligible individual usually receives WIC benefits from 6 months to a year, at which time she/he must reapply.

Williams Food Bank

200 S. 9th St., Williams, AZ 86046

928-635-2913

TN

Fridays at 12:30pm

Food boxes are given out on Fridays starting at 1pm. Emergency food boxes are available if food supplies are adequate
 must show proof of eligibility.

Williams Senior Center Thrift Store

850 W. Grant Ave., Williams, AZ 86046

PR, TN

Monday - Friday 9am - 2pm

- Clothing and other household items are available

GENERAL

American Legion Cordova Post 13

425 W. Grant Ave., Williams, AZ 86047

928-635-4447

SC, TN

Call to Confirm Hours

- Military Family Support network assists active duty families with daily chores and problems that sometimes arise around the house.

Arizona Public Service Electricity

www.aps.com

928-635-2667

PR, TN

Call to Confirm Hours

- As Arizona's largest and longest-serving electric company, we're proud of our heritage and past performance. But we recognize new technologies and growing customer expectations are leading to rapid changes at our company and in our industry. We generate safe, affordable and reliable electricity for more than 1.1 million retail and residential customers in 11 of Arizona's 15 counties. By 2030 we expect to add 700,000 new customers. We plan to meet those customers' needs through innovation and excellent service.

City of Williams Public Library Job Service

113 S. 1st St., Williams, AZ 86046

928-635-2263

SC, TN

Tuesday – Friday 9am – 5pm

Saturday 9am - 1pm

- Job Service and unemployment information including: orientation to the One-Stop system, job search referrals, job search workshops, resume-application preparation assistance, internet job search exploration, labor market information, veteran employment assistance, job service registration, unemployment insurance claims filings, EEOC/Wage claims complaints, re-employment services.

City of Williams Water Department

113 S. 1st St., Williams, AZ 86046

www.williamsaz.gov

928-635-4451

TN

Water and sewage services

Coconino County Community Services

850 W. Grant Ave., Williams, AZ 86046

928-679-7485

TN

TN

- Medical shuttle to Flagstaff once a week for seniors only (60 and over). Call for shuttle times, days, and other specifics

Consumer Credit Money Management/Counseling Services

800-762-2271 or

800-308-2227

- Consumer Credit Counseling Service (CCCS), is a non-profit full-service credit counseling agency, providing confidential financial assessments, financial education, budget, housing, bankruptcy, and credit/debt counseling.

Kiwanis Club www.kiwanis.org

SC Bud Parenteau 928-635-4393

Call for Meeting Date and Time

- International service club dedicated to bettering communities and providing outreach services to children and families across the nation.

NACOG (Northern Arizona Council of Government)

Williams Senior Center - 850 W. Grant, Williams, AZ 86046 Joyce Otero 928-635-7481

TN Thursdays 9am-3pm

> Financial assistance for current and past due electric, gas or propane bills. Based on income eligibility. Please call for a list of required documents need for the intake appointment.

Unisource Energy Services Natural Gas 877-837-4968 www.uesaz.com

TN

UniSource Energy Services (UES) provides safe, reliable energy to more than 243,000 customers across Arizona. Our natural gas service reaches about 150,000 customers in northern and southern Arizona, while our electric service reaches more than 93,000 customers.

Williams Lions Club

PO Box 277, Williams, AZ 86046 928-635-0194

SC, TN By Appointment

> Provides eye exams, eye glasses, and hearing assistance – services approved by application or referred by school nurse - fees based on economic need.

Williams Rotary International

www.rotary.org 116 S. 1st St., Williams, AZ 86046 928-443-4090

SC, TN Doc Holliday's - Thursdays at noon

> Rotary has provided college scholarships to dozens of Williams High School Seniors and supports many other community projects. The Rotary sponsors a leadership program for students called "RYLA" and helps fund community organizations that serve the needs of the Williams are. Rotary International programs foster understanding around the world.

HEALTH SERVICES

TOPS Club Inc.

301 S. 7th St., Williams, AZ 86046 928-699-2122

SC Thursdays at 5:30pm

> TOPS (Take Off Pounds Sensibly) is the short name for TOPS Club, Inc., the original nonprofit, noncommercial network of weight-loss support groups and wellness education organization. TOPS offers tools and programs for healthy living and weight management, with exceptional group fellowship and recognition. Established in 1948 to champion weightloss support and success, we've helped millions of people live healthier lives.

Coconino County HIV Case Management

www.coconino.az.gov

2625 N. King St., Flagstaff, AZ 86004 928-679-7277

PR, TN By Appointment

> Confidential HIV case management services are provided through Coconino County Health Department. Services include financial assistance with medical/dental care and medications, referrals to housing assistance, counseling services and support groups. Prospective clients must be HIV positive and fall below 300% of the Federal Poverty Guideline.

Coconino County Tobacco Use Prevention Project

2625 N. King St., Flagstaff, AZ 86004

www.coconino.az.gov

928-679-7241

PR, TN

By Appointment

- Services intended to educate community members of the importance of reducing tobacco use in Williams, preventing future tobacco use, and reducing exposure to secondhand smoke. These services include: free quit tobacco groups, referrals to the Arizona Smokers Helpline, presentations and self-help materials for schools, workplaces, and other groups; and free health care provider trainings and free CEU/CMEs.

Flagstaff Medical Center

www.flagstaffmedicalcenter.com

1200 N. Beaver St., Flagstaff, AZ 86001

928-779-3366

TN

- Fully accredited hospital, we provide key services to Northern Arizona residents and visitors, including a regional trauma center; open-heart surgery; high-tech imaging; a cancer center; surgical services; orthopedic services; women, infants' and children's services and more.

Hope Crisis Pregnancy Center – Williams

www.hopecpc.org

Family Harvest Church – 220 S. 7th St., Williams, AZ 86046

928-774-8302

SC, TN

Wednesdays 1-4pm

- FREE Baby and Maternity clothes closet. Additional FREE service available in Flagstaff location include: free and confidential pregnancy tests, limited STD testing, parenting support, baby furniture and referrals to other agencies.

North Country Healthcare - Williams Clinic

www.northcountryhealthcare.org

301 S. 7th St., Williams, AZ 86046

928-635-4441

PR, PCD, TN, SE

Monday – Friday 8am-5pm Urgent Care: 8am-8pm Everyday

- North Country HealthCare provides comprehensive primary care services. By choosing North Country as your medical home you will receive top notch medical care. We provide accessible, affordable, comprehensive, quality primary healthcare in an atmosphere of respect, dignity, and cultural sensitivity. The health and well-being of patients and community alike are promoted through direct services, training/education, outreach, and advocacy.

Timberline Dental

www.timberlinedentist.com

401 W. Railroad Ave., Williams, AZ 86046

928-856-2100

TN

- Timberline Dental offers high quality dental care for your healthy smile in Northern Arizona. Most insurances accepted and new patients/walk-ins always welcome.

HELP-LINES/EMERGENCY SUPPORT

Alcoholics Anonymous

2nd St. & Grant Ave., Williams, AZ 86046

928-699-6460

SC. TN

Saturday 7:30pm

- Alcoholics Anonymous is an international fellowship of men and women who have had a drinking problem. It is nonprofessional, self-supporting, multiracial, apolitical, and available almost everywhere. There are no age or education requirements. Membership is open to anyone who wants to do something about his/her drinking problem.

Arizona State Government Child Abuse Hotline

www.azdes.gov

888-SOS-CHILD/888-767-2445

TN

24 hours a day

A report of suspected child abuse, neglect, exploitation or abandonment is a responsible attempt to protect a child. Arizona law requires certain persons who suspect that a child has received non-accidental injury or has been neglected to report their concerns to DCS or local law enforcement (ARS §13-3620.A). YOU may be a child's only advocate at the time you report the possibility of abuse or neglect. Children often tell a person with whom they feel safe about abuse or neglect. If a child tells you of such experiences, act to protect that child by calling the toll free Arizona Child Abuse Hotline at 1-888-SOS-CHILD (1-888-767-2445).

Birth to Five Helpline

2850 N. 24th St., Phoenix, AZ 86046

PR, PCD, TN, SE

www.birthtofivehelpline.org 877-705-KIDS/877-705-5437

- Free service to answer any questions you may have about child development and trials with raising children.

Cancer Support Group

301 S. 7th St., Williams, AZ 86046

Diane Pender 928-635-4441

SC

Call for meeting information

 Support groups present information, provide comfort, teach coping skills, and provide a place for people to share common concerns and emotional support. Support groups may include education, behavioral training, and group interaction. People with cancer are often encouraged by health care professionals to seek support from groups of people who have experience with the same type of cancer.

City of Williams Fire Department

113 S. 1st St., Williams, AZ 86046

EMERGENCY 911

Non-Emergency 928-635-4717

TN

24 hours a day

- Serves and protects the citizens of Williams from all disasters, natural and man-made. Respond to all calls at all hours of the day and night with the highest professional level of service.

City of Williams Police Department

501 W. Route 66, Williams, AZ 86046

EMERGENCY 911

Non-Emergency 928-635-4461

TN

24 hours a day

- The officers of the Williams Police Department pride themselves in serving the City, and are committed to improving the quality of life within the City of Williams. It is our mission and our goal to create a safe environment for our residents and visitors. It is our hope that this site will make our department more accessible to the community by making them aware of available services and department activities within our community.

Coconino County Sherriff

700 W. Railroad Ave., Williams, AZ 86046

EMERGENCY 911

Non-Emergency928-635-4487

ΤN

24 hours a day

- The Coconino County Sheriff Williams Patrol District is responsible for providing patrol functions for the western portion of Coconino County, including the unincorporated areas around Williams and the Town of Tusayan. The Williams Substation Office is co-located with the Williams Justice Court in the City of Williams.

Arizona Department of Public Safety

State Troopers

EMERGENCY 911

1100 W Kaibab Ln., Flagstaff, AZ 86001

Non-Emergency 928-773-3700

TN

24 hours a day

- State level law enforcement agency that responds to and investigates all crimes not limited to those committed on the highway. Assists other law enforcement agencies upon request.

III

Life Line Ambulance

412 N. Grand Canyon Blvd., Williams, AZ 86046

TN 24 hours a day Non-Emergency 928-635-2233

911

EMERGENCY

928-635-2430

Meeting: 4pm Sunday

www.northlandfamily.org

Life Line Ambulance Service, Inc. is the largest private ambulance service provider in Northern Arizona. Our service area, which we cover with emergency and non-emergency ambulance service, spreads over 9,000 square miles. We are in large and small rural communities in Yavapai, Coconino and Maricopa Counties.

Narcotics Anonymous

St. Joseph's Catholic Church - 900 W. Grant, Williams, AZ

SC, TN

Narcotics Anonymous offers recovery to addicts around the world. We focus on the disease of addiction rather than any particular drug. Our message is broad enough to attract addicts from any social class or nationality. When new members come to meetings, our sole interest is in their desire for freedom from active addiction and how we can be of help. Local meeting info, literature, crisis line and 12-step program info and support. Teen and young adult meetings as

Northland Family Help Center Women's Shelter

2532 N. 4th St. Ste. 506, Flagstaff, AZ 86001

Call to Confirm Hours

SC, TN

NFHC's mission is to reduce the incident of all forms of family and relationship violence and to promote the development of healthy families and individuals in northern Arizona. NFHC is committed to providing a safe shelter, counseling, advocacy, community education and referrals for individuals and families affected by violence and abuse. NFHC provides a women's shelter and children's shelter.

Victim Witness Services

www.vwscoconino.org

201 E. Birch Ave. #4, Flagstaff, AZ 86001

928-779-6163

928-527-1900

TN

Call to Confirm Hours

Services help both victims and witnesses and survivors recover from the initial trauma of a crime and crisis and the difficulties and confusion involved in the criminal or juvenile justice process through effective response and community outreach.

Williams Alliance

700 W. Railroad Ave., Williams, AZ 86046

SC, TN

www.williamsalliance.org

Candice Koenker 928-714-6493

A community prevention coalition – any community member who is interested in prevention of alcohol and drug abuse among youth and adults may join. The meeting is usually on the first Wednesday of the month at the Williams Justice Court from 11:30-12:30pm. The alliance has three active standing committees and workgroups that plan activities for youth, focus on policy change, and encourage strategies that reduce underage drinking.

HOUSING AND SHELTER

Coconino County Community Services

850 W. Grant Ave., Williams, AZ 86046

www.coconino.az.gov

928-679-7485

TN

One time per year assistance with: Utilities (water), deposits, propane, rent (no deposits), mortgage payments, TANFfamilies and rent, electricity, and wood. Must call for eligibility, U.S. or permanent residency.

City of Williams Housing Authority

620 W. Sheridan, Williams, AZ 86046

debbfuller@aol.com

Debbie Fuller 928-635-4717

TN

By Appointment

- Conventional low-income housing; section 8 housing. Current housing wait list can be from 1-3 years. Participants must meet income limits and consist of the elderly, disabled, or families. There is a free application and subsidized rents are dependent on income.

Catholic Charities

www.catholicsocialservicesaz.org/coconino.aspx

460 N. Switzer Canyon Rd., Flagstaff, AZ 86001

928-774-9125 ext. 3001

TN

- Focus on homeless outreach

Hope Cottage

www.womenshelters.org/det/az-hope cottage

2211 E. Johnson Ave., Flagstaff, AZ 86004 928-527-1900

TN

- Shelter for female transients and their children

Salvation Army 928-774-1403

TN By Appointment

- Provides help with delinquent rents and/or utilities (no deposits). Other emergencies can be address on a case by case

St. Vincent de Paul Patrick Lucas 928-525-4537

TN Call for Hours

Provides a number of greatly needed services to needy families and individuals in our community, including the very basics for human dignity such as food, shelter, and clothing. Additional help with utility bills, rent, transportation, medical expenses, and even emotional and spiritual support transforms the lives of many.

Sunshine Rescue Mission

www.srm-hc.org

124 S. San Francisco St., Flagstaff, AZ 86001

928-774-3512

TN Call for Hours

- Shelter and meals for homeless men, women, and children.

AZ Department of Environmental Quality – Sustainability Programs Unit

www.azdeq.gov

1110 W. Washington St., Phoenix, AZ 85007

602-771-2296or 5613

TN

- Grants available to assist in the removal of asbestos and lead-based paint from homes. Also, provide education on proper clean-up methods and recycling of hazardous home materials.

LEGAL

North Country HealthCare Medical Legal Partnership with DNA People's Legal Services

301 S. 7th St., Williams, AZ 86046 Bethany Palmer 928-522-9684

TN By Appointment

- Free legal consultations on a case by case basis on a wide variety of legal matters. Call for an appointment.

Friendly House Immigration Services

www.friendlyhouse.org

723 S. 1st St., Phoenix, AZ 85003 602-257-1870

TN

Call for FREE Legal Consultation

- Free (in-office only) legal consultations on Friday mornings twice a month. Call for upcoming dates, you must sign in before 10:30am.

TN

520-398-3388

Call to Confirm Hours

- Global Family Legal Services provides Arbitration & Mediation, Consultations, Corporate Security to its customers.

PETS/ANIMAL CARE

Coconino Humane Association

www.coconinohumane.org

3501 E. Butler Ave., Flagstaff, AZ 86004

928-526-1076

- Investigate cruelty and take appropriate action, to disseminate information of humane treatment of animals and wherever possible to foster humane education throughout the Northern Arizona area.

Save Meant to Rescue (SMTR)

Lupe Sapp 928-635-1905

Goal is to build and provide a local holding facility to keep dogs here rather than have them transported to Flagstaff
Humane Society with the hopes of finding them a local forever home. Donations gladly accepted towards meeting this
goal.

Williams Animal Action Group (WAAGS)

Kali 928-635-2595

Low cost spay and neuter and twice yearly rabies clinic.

Williams Veterinary Clinic

122 S. 3rd St., Williams, AZ 86046

Dr. Daniel Jacoby 928-635-5392

Tuesday - Thursday 8am-5pm

- Full service vet (dogs and cats) with lab and x-ray offered and some minor surgeries, also carries a variety of pet foods.

RECREATION

City of Williams Recreation Department and Skate Park

300 W. Railroad Ave., Williams, AZ 86046

www.williamsarizona.gov
Rose Newbold 928-635-1496

SC, TN, SE

Call for Hours

- Rec Center: The "Youth Center" provides hours of fun and entertainment for our local youth. Billiards, ping pong, movies, air hockey, basketball, crafts and popcorn make the center the place to be.
- Skate Park: The "Shed" is Northern Arizona's only indoor skate park. The facility was designed and renovated by William's youth. It is supervised at all times and is free of charge. All participants are required to wear full safety gear (helmet, elbow/knee pads and wrist guards). An adult parent of guardian must sign a release of liability for all participants.

Williams Aquatic Center

www.williamsaquaticcenter.org

315 W. Railroad Ave., Williams, AZ 86046

928-635-3005

SC, TN, SE

Call for Seasonal Hours

- Instructed swim lessons, instructed aerobics, the pool offers a guarded climate for swimmers during various public, senior and adult, and lap swimming times. Instructors and lifeguards take part in various safety related functions.

Jazzercise

629 W. Grant Ave., Williams, AZ 86046

928-635-9109

SC

Monday – Thursday 8-9am

Low and moderate impact jazzercise exercises.

SCHOOLS

Heritage Elementary School

790 E. Rodeo Rd., Williams, AZ 86046

SC, PCD, TN, SE

Northernazliberty@yahoo.com

928-635-3998

Grades K-6, Spalding phonics reading instruction, firm classroom management, full uniform, small classroom studentto-teacher ratio, reading and spelling in kindergarten, and computer education.

Williams Unified School District

802 S. 6th St., Williams, AZ 86046

SC, PCD, TN, SE

www.wusd2.org

Brad Massey 928-635-4473

Williams Unified School District is located in the small community of Williams, AZ. The District consists of two schools -Williams Elementary-School and Williams High School.

SPECIAL NEEDS

Civitan Foundation Inc. / Camp Civitan

129 W. Route 66, Williams, AZ 86046

SC, TN, SE

www.campcivitan.org Dawn Trapp 928-635-2944

The Civitan Foundation Inc. is a non-profit organization providing services to individuals with developmental disabilities since 1968. Our programs include: Camp Civitan, a residential camp in Williams, AZ serving campers from all over the state both summer and winter weekends. HCBS, home and community based services we are a qualified vendor with DDD/DES to provide respite, habilitation, attended care and DTS programs. We have outreach and educational services to families, respite and recreation programs for children and adults. We also partner with other groups to utilize the camp facilities.

Local American Veterans

SC, TN

Call for availability of resources

Call for availability of veteran outreach services

Social Security Administration

2715 S. Woodlands Village Blvd., Flagstaff, AZ 86011

TN

www.socialsecurity.gov

Roger Ely 928-380-6027

928-774-0201 or

800-772-1213

Retirement benefits, survivor and disability benefits, Medicare and supplemental security income (SSI) benefits .

TRANSPORTATION SERVICES

Two Thumbs Up Transportation

928-255-9060

TN

Professional, dependable, clean transportation car service to assist in getting to and from where ever you need to go! Two Thumbs Up Transportation provides prompt reliable car services to airports and train stations and around town.

Williams Taxi 928-635-1111

TN

Come visit Williams, Arizona and leave the driving to us with peace of mind that you are
riding with a safe, professional, honest taxi company that has been serving Northern Arizona with more than 16 years of quality
service.

Notes

Important Phone Numbers

This guide was compiled by volunteers from:

Published with grant funding by:











